



	FREE	STANDARD	PROFESSIONAL	ENTERPRISE	STANDARD
<b>PRICING (PLUS TAX AS APPLICABLE)</b>					
Billed Anually	-	£7	£10	£17	£7
Billed Monthly	-	£8	£12	£20	£8
<b>FEATURES</b>					
Instant Chat	Yes	Yes	Yes	Yes	Yes
Desktop Application	Yes	Yes	Yes	Yes	Yes
UAC Compatibility	Yes	Yes	Yes	Yes	Yes
Clipboard Sharing	Yes	Yes	Yes	Yes	Yes
Mac Support	Yes	Yes	Yes	Yes	Yes
Linux Support	Yes	Yes	Yes	Yes	Yes
User Management	Yes	Yes	Yes	Yes	Yes
Organization Roles	Yes	Yes	Yes	Yes	Yes
Remote Screen Blanking	Yes	Yes	Yes	Yes	Yes
Idle-Session Time Out	Yes	Yes	Yes	Yes	Yes
File Transfer	-	Yes	Yes	Yes	Yes
Multi-Monitor Navigation	-	Yes	Yes	Yes	Yes
Send Alt+Ctrl+Del	-	Yes	Yes	Yes	Yes
Reboot and Reconnect	-	Yes	Yes	Yes	Yes
Session Transfer	-	Yes	Yes	Yes	Yes
Screen Capture	-	Yes	Yes	Yes	Yes
Mobile Apps (iOS, Android)	-	Yes	Yes	Yes	Yes
Schedule Sessions	-	-	Yes	Yes	-
Swap Screen	-	-	Yes	Yes	Yes
Custom Email Templates	-	-	Yes	Yes	-
Email Configuration	Yes	Yes	Yes	Yes	Yes

Session Notes	-	-	Yes	Yes	Yes
Rebranding	-	-	Yes	Yes	Yes
Advance Reports	-	-	Yes	Yes	Yes
Customer Widget	-	-	Yes	Yes	-
Departments	-	-	-	Yes	Yes
Annotation	-	-	-	Yes	Yes
Remote Print	-	-	-	Yes	Yes
Computer Grouping	-	-	-	-	Yes
Group Permissions	-	-	-	-	Yes
Deployment	-	-	-	-	Yes
Wake-on-LAN	-	-	-	-	Yes
Number of Technicians	One	Limited	Limited	Limited	Unlimited
Session Recording	-	-	-	Yes	Yes
Action Log Viewer	Yes	Yes	Yes	Yes	Yes
Two-Factor Authentication	Yes	Yes	Yes	Yes	Yes
Session Confirmation	-	-	-	-	Yes
Remote Power Options	-	-	-	-	Yes
Screen Sharing	-	-	Yes	Yes	-
<b>INTEGRATIONS/APIS</b>					
Integration with Zoho Desk	Yes	Yes	Yes	Yes	-
Integration with Zoho Sales IQ	Yes	Yes	Yes	Yes	-
Integration with Zendesk	-	Yes	Yes	Yes	-
Integration with ServiceNow	-	Yes	Yes	Yes	-
Import Google Contacts	-	Yes	Yes	Yes	Yes
Zoho Assist APIs	Yes	Yes	Yes	Yes	Yes